



Quick Reference Guide for Flexible Spending Account Expenses

This guide contains a detailed list of expenses generally reimbursable under your CONEXIS flexible spending account (FSA). The list contains general expenses allowed by the Internal Revenue Service (IRS). Please note a final determination cannot be made on any claim until you complete and submit a reimbursement form along with the required supporting documentation.

Health FSA Expenses

Health FSA Claims Process

A signed and dated claim form should be accompanied by one of the following:

- ❖ An Explanation of Benefits (EOB) from your insurance carrier showing the date of service and out-of-pocket expense(s). If the EOB indicates the procedure is not covered by your health insurance plan, you may be required to submit an itemized statement from the provider.
- ❖ For expenses not covered by insurance, an itemized statement from the service provider. The itemized statement should include: the patient's name, date(s) of service, procedure description(s), provider name, and the charge(s) for the service. Account balance statements, balance forward statements, cancelled checks, cash register receipts, and credit card receipts are not acceptable third-party documentation (see below for special rules regarding cash register receipts for eligible over-the-counter medications). In some cases, a letter of medical necessity from a medical practitioner may be required.
- ❖ For prescription drugs, a pharmacy statement including: the name of the pharmacy, patient's name, date of fill, cost, Rx number, and name of the drug.
- ❖ An itemized cash register receipt for eligible over-the-counter medications and other health care – related items. The name of the medication and the purchase date must be on the receipt.
- ❖ Dual-purpose over-the-counter medications (items that have both a medical purpose and a general health/personal/cosmetic purpose) are not reimbursable without a letter of medical necessity from a medical practitioner. A list of dual-purpose items is available online.

Important Information Regarding Over-the-Counter Expenses

- ❖ Beginning January 1, 2011, over-the-counter (OTC) medicines and drugs will no longer be eligible for reimbursement under your health flexible spending account (FSA) unless prescribed by a doctor. Any claims you submit for reimbursement that include OTC drug expenses incurred on or after January 1, 2011 must be accompanied by appropriate documentation from a doctor.
- ❖ If you have a CONEXIS benefit card, you will not be able to use it to purchase OTC medicines beginning on January 1, 2011 because of these changes. If you need to purchase OTC drugs, you must pay for the items using a form of payment other than your benefit card and then submit the expense for reimbursement along with the appropriate documentation.
- ❖ Over-the-counter items, such as bandages and first aid kits, are still eligible for reimbursement under the plan and do not require special documentation for approval. If applicable, you can use your CONEXIS benefit card to purchase these OTC products.
- ❖ Changes beginning January 1, 2011 relate only to OTC medication and do not apply to insulin and other prescriptive medications.



Health FSA Expense Matrix

Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Acne treatments(e.g. Clearasil, Proactiv)	Yes	No	Standard	Must be used to treat specific medical condition
Acupuncture	Yes	No	Standard	
Adoption, medical expenses	Potentially	No	Standard + legal documents pertaining to adoption	For medical expenses incurred before an adoption is finalized, if the child was a legal dependent when services were provided
Alcohol & drug rehab	Yes	No	Standard	
Allergy medicine	Yes	No	Standard	
Allergy products & home improvements to treat severe allergies	Potentially	No	Standard + letter of medical necessity	Examples of eligible expenses include: special vacuum cleaners, electro-static air purifiers, pillows and mattresses to alleviate certain allergies, etc. If the product would be owned without the allergy, then the expense is not considered eligible. See Capital expenses.
Alternative healers, dietary substitutes and drugs and medicines	Potentially	No	Standard + letter of medical necessity	
Ambulance transport	Yes	No	Standard	
Antacid	Yes	No	Standard	
Antihistamine	Yes	No	Standard	
Artificial limbs	Yes	No	Standard	
Artificial Teeth	Yes	Yes	Standard	
Aspirin	Yes	No	Standard	
Bactine	Yes	No	Standard	
Bandages	Yes	No	Standard	
Batteries for durable medical equipment	Yes	No	Standard	Participant must note usage of batteries on receipt.
Birth control pills	Yes	No	Standard	
Blood pressure monitoring devices	Yes	No	Standard	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Blood sugar test kit and test strips	Yes	No	Standard	
Body scan / diagnostic testing	Yes	No	Standard	
Braille books and magazines	Potentially	No	Standard + letter of medical necessity	If for the visually-impaired person, only the amount above the cost of regular printed material is reimbursable.
Breast reconstruction surgery following mastectomy	Yes	No	Standard	
Burn garment	Yes	No	Standard	
Calamine lotion	Yes	No	Standard	
Capital expenses	Potentially	No	Standard + letter of medical necessity	The primary purpose of the expenditure must be for the medical care of the taxpayer, spouse, or dependent. The following information must be provided to determine eligibility: <ol style="list-style-type: none"> 1. A letter and/or prescription from a physician citing the medical necessity 2. A written certification that states the item is for the patient's individual use, or the percentage of use in relation to other members of the household 3. 3. Third-party appraisal of the participant's home to substantiate the difference between the cost of capital expenditure and the increase in value to the participant's home (the cost of the appraisal is not reimbursable)
Carpal tunnel wrist supports	Yes	No	Standard	
Cayenne pepper	Potentially	No	Standard + letter of medical necessity	
Chelation (EDTA) therapy	Yes	No	Standard + letter of medical necessity	Only if used to treat a medical condition such as lead poisoning



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Childbirth classes	Yes	No	Standard	See Lamaze and Personal-only expenses.
Chiropractors	Yes	No	Standard	
Chondroitin	Potentially	No	Standard + letter of medical necessity	Only if used to treat a medical condition
Christian Science practitioners	Yes	No	Standard	
Circumcision	Yes	No	Standard	
Claritin	Yes	No	Standard	
COBRA premiums	No	No	N/A	
Co-insurance, co-payments and deductibles – dental	Yes	Yes	Standard	
Co-insurance, co-payments and deductibles – medical	Yes	No	Standard	
Co-insurance, co-payments and deductibles – vision	Yes	Yes	Standard	
Cold medicines	Yes	No	Standard	
Cold packs	Yes	No	Standard	
Cologne	No	No	N/A	
Concierge medical fee	No	No	N/A	A retainer fee (membership fee) that is billed for future services is not an eligible expense. Fees billed for actual qualified services rendered may be eligible for reimbursement.
Condoms	Yes	No	Standard	
Contact lenses, materials and equipment	Yes	Yes	Standard	
Contraceptives	Yes	No	Standard	
Controlled substances in violation of federal law	No	No	N/A	
Cosmetics	No	No	N/A	
Cosmetic prescriptions	No	No	N/A	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
CPR classes	Potentially	No	Standard + letter of medical necessity	
Decongestants	Yes	No	Standard	
Dental visits (non-cosmetic)	Yes	Yes	Standard	Cosmetic dental procedures are not eligible.
Dentures	Yes	Yes	Standard	
Deodorant	No	No	N/A	
Diabetic supplies	Yes	No	Standard	
Diagnostic services	Yes	No	Standard	
Diapers or diaper service for newborns	No	No	N/A	
Diaper rash ointments and creams	Yes	No	Standard	
Diarrhea medicine	Yes	No	Standard	
Dietary supplements	Potentially	No	Standard + letter of medical necessity	
Diet foods	No	No	N/A	
Disabled dependent's qualified dental or vision expenses	Yes	Yes	Standard	
Disabled dependent's qualified medical expenses	Yes	No		
DNA collection & storage	No	No	N/A	
Doula (birthing coach)	Potentially	No	Standard + letter of medical necessity	The expense is only eligible if the doula is a licensed health care professional and provides medical care. Participant must submit itemized statement detailing the medical services rendered.
Drug addiction treatment	Yes	No	Standard	
Drug overdose, treatment of	Yes	No	Standard	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Dual-purpose expenses (items that have both a medical and general/personal/cosmetic purpose)	Potentially	No	Standard +	
Durable medical equipment	Yes	No	Standard	Crutches, wheelchairs, nebulizers, etc.
Dyslexia	Potentially	No	Standard + letter of medical necessity	
Ear piercing	No	No	N/A	
Ear plugs	Potentially	No	Standard + letter of medical necessity	
Egg donor fees	Yes	No	Standard	
Eggs and embryos storage fees	Yes	No	Standard	Only temporary storage is eligible.
Electrolysis or hair removal	No	No	N/A	
Elevator	Potentially	No	Standard + letter of medical necessity	See Capital expenses.
Exercise equipment or programs	Potentially	No	Standard + letter of medical necessity	Not unless recommended by a physician to treat a specific medical condition and the equipment would not otherwise be purchased but for treatment of the condition
Expenses reimbursed by a health reimbursement account (HRA)	No	No	N/A	
Eye examinations, eyeglasses, equipment and materials	Yes	Yes	Standard	
Face creams and moisturizers	No	No	N/A	
Face lifts	No	No	N/A	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Family counseling	Potentially	No	Standard + letter of medical necessity	Not unless recommended to treat a medical condition
Feminine hygiene products (tampons, etc.)	No	No	N/A	
Fertility treatments	Yes	No	Standard	
Fiber supplements	Potentially	No	Standard + letter of medical necessity	Only if recommended by a physician
First aid cream	Yes	No	Standard	
First aid kits	Yes	No	Standard	
Flu shots	Yes	No	Standard	
Fluoridation device	Yes	No	Standard	
Feminine hygiene products (tampons, etc.)	No	No	N/A	
Fertility treatments	Yes	No	Standard	
Fiber supplements	Potentially	No	Standard + letter of medical necessity	Only if recommended by a physician
First aid cream	Yes	No	Standard	
First aid kits	Yes	No	Standard	
Flu shots	Yes	No	Standard	
Fluoridation device	Yes	No	Standard	
Foods	Potentially	No	Standard + letter of medical necessity	See Special foods; Meals; Alternative healers, Dietary substitutes; and Personal-only expenses.
Founder's fee	No	No	N/A	
Gauze pads	Yes	No	Standard	
Genetic testing	Potentially	No	Standard + letter of medical necessity	If ordered for medical care



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
GIFT(gamete intra-fallopian transfer)	Yes	No	Standard	
Glucosamine	Potentially	No	Standard + letter of medical necessity	See Dual-purpose expenses.
Glucose monitoring equipment	Yes	No	Standard	
Glucose tablets	Yes	No	Standard	
Guide dog; other animal aide	Potentially	No	Standard + letter of medical necessity	
Hair colorants	No	No	N/A	
Hair removal and transplants	No	No	N/A	
Hand lotion	No	No	N/A	
Health club dues and fees	Potentially	No	Standard + letter of medical necessity	Not unless recommended by a physician to treat a specific medical condition and expense would not otherwise be incurred but for treatment of the condition. Expenses incurred for general health purposes are not eligible.
Health institute fees	Potentially	No	Standard + letter of medical necessity	Not unless recommended by a physician
Hearing aids	Yes	No	Standard	
Hemorrhoid treatments	Yes	No	Standard	
Herbs	Potentially	No	Standard + letter of medical necessity	
Hormone replacement therapy (HRT)	Potentially	No	Standard + letter of medical necessity	Only if used to treat a medical condition
Hospital services	Yes	No	Standard	
Hot packs	Yes	No	Standard	
Household help	No	No	N/A	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Illegal operations and treatments	No	No	N/A	
Immunizations	Yes	No	Standard	
Inclinator	Yes	No	Standard	
Incontinence supplies	Yes	No	Standard	
Insect bite creams and ointments	Yes	No	Standard	
Insulin	Yes	No	Standard	
Insurance premiums	No	No	N/A	
Illegal operations and treatments and treatments	No	No	N/A	
Immunizations	Yes	No	Standard	
Inclinator	Yes	No	Standard	
Incontinence supplies	Yes	No	Standard	
Insect bite creams and ointments	Yes	No	Standard	
Insulin	Yes	No	Standard	
Insurance premiums	No	No	N/A	
Laboratory fees	Yes	No	Standard	
Lactaid	Yes	No	Standard	
Lactation consultant	Potentially	No	Standard + letter of medical necessity	
Lamaze classes	Yes	No	Standard	Only the portion of the class covering the birthing process is covered
Language training	Potentially	No	Standard + letter of medical necessity	
Lasik eye surgery	Yes	Yes	Standard	
Laxatives	Yes	No	Standard	
Lead-based paint removal	Potentially	No	Standard + letter of medical necessity	Eligible if done to prevent a child who has or had lead poisoning from eating the paint. The wall surface must be within the child's reach.



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Learning disability	Potentially	No	Standard + letter of medical necessity	If for a child with dyslexia or a disabled child. But school fees for regular schooling normally don't qualify.
Lifetime care-advance payments	No	No	N/A	
Lipsticks	No	No	N/A	
Liquid adhesive for small cuts	Yes	No	Standard	
Lodging at a hospital or similar institution (patient only)	Yes	No	Standard	
Lodging of a companion	Yes	No	Standard	If accompanying a patient for medical treatment
Lodging not at a hospital or similar institution	Yes	No	Standard	Up to \$50 per night if the lodging is primarily for and essential to medical care. The service must be provided by a physician in a licensed hospital or medical care facility equivalent to a licensed hospital. An additional \$50 per night may be reimbursable for a parent or companion who must accompany the patient.
Lodging while attending a medical conference	No	No	N/A	
Long-term care premiums	No	No	N/A	
Makeup	No	No	N/A	
Marijuana or other controlled substances in violation of federal law	No	No	N/A	
Marriage counseling	No	No	Standard + letter of medical necessity	Marriage counseling typically does not qualify for reimbursement under the health FSA; however, if the counseling is incurred to treat an underlying medical condition, the expense may be considered eligible.
Massage therapy	Potentially	No	Standard + letter of medical necessity	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Mastectomy-related special bras	Potentially	No	Standard + letter of medical necessity	
Maternity clothes	No	No	N/A	
Meals at a hospital or similar institution (Patient Only)	Yes	No	Standard	Only meals for the person receiving care are eligible
Meals not at a hospital or similar institution	No	No	N/A	
Meals of a companion	No	No	N/A	
Meals when attending a medical conference	No	No	N/A	
Medic Alert bracelet or necklace	Yes	No	Standard	
Medicare Part B premiums	No	No	N/A	
Medical conference admission	Potentially	No	Standard + letter of medical necessity	
Medical information plan changes	Yes	No	Standard	
Medical monitoring and testing devices	Yes	No	Standard	
Medical newsletter	No	No	N/A	
Medical records charges	Yes	No	Standard	
Medical services	Yes	No	Standard	
Medicated lip balm	Yes	No	Standard	Product must be listed as either medicated or having an SPF for sun protection.
Menstrual pain relievers	Yes	No	Standard	
Motion sickness pills	Yes	No	Standard	
Mouthwash	No	No	N/A	
Nail polish	No	No	N/A	
Nasal sprays	Yes	No	Standard	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Nasal strips	Potentially	No	Standard + letter of medical necessity	
Naturopathic healers	Potentially	No	Standard + letter of medical necessity	
Nebulizer	Yes	No	Standard	
Nicotine gum or patches	Yes	No	Standard	
Non-prescription drugs used to treat a specific medical condition	Yes	No	Standard	
Non-prescription drugs used for general health and /or cosmetic purposes	No	No	N/A	
Non-prescription drugs - dual purpose	Potentially	No	Standard + letter of medical necessity	
Norplant insertion or removal	Yes	No	Standard	
Nursing services provided by a nurse or other attendant	Yes	No	Standard	
Nursing services for a baby	No	No	N/A	
Nutritionist's professional expenses	Potentially	No	Standard + letter of medical necessity	
OB/GYN	Yes	No	Standard	
Occlusal guards	Yes	Yes	Standard	
Office visits - dental	Yes	Yes	Standard	
Office visits - medical	Yes	No	Standard	
Office visits - vision	Yes	Yes	Standard	
One-a-day vitamins	No	No	N/A	
Operations - dental	Yes	Yes	Standard	Legal operations only. Cosmetic procedures are not eligible.



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Operations - medical	Yes	No		Legal operations only. Cosmetic procedures are not eligible.
Operations- vision	Yes	Yes		Legal operations only. Cosmetic procedures are not eligible.
Optometrist	Yes	Yes	Standard	
Organ donors	Yes	No	Standard	
Orthodontia	Yes	Yes	Standard	
Orthopedic shoes and inserts	Yes	No	Standard	The excess cost over ordinary shoes
Osteopath fees	Yes	No	Standard	
OTC pregnancy tests/fertility monitors	Yes	No	Standard	
Ovulation monitor	Yes	No	Standard	
Oxygen	Yes	No	Standard	
Pain relievers	Yes	No	Standard	
Patterning exercises	Yes	No	Standard	
Perfume	No	No	N/A	
Permanent waves	No	No	N/A	
Personal-only expenses	Potentially	No	Standard + letter of medical necessity	
Physical exams	Yes	No	Standard	Not employment related exams
Physical therapy	Yes	No	Standard	
Podiatrist	Yes	No	Standard	
Pregnancy termination	Yes	No	Standard	Legal terminations only
Pregnancy test kits	Yes	No	Standard	
Prenatal vitamins	Yes	No	Standard	
Prescription drugs used to treat a specific medical condition	Yes	No	Standard	
Prescription drugs used for general health and/or cosmetic purposes	No	No	N/A	
Prescription drugs - dual purpose	Potentially	No	Standard + letter of medical necessity	Not unless the item is used primarily to prevent or alleviate a physical or mental defect or illness



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Prescription drugs imported from another country	No	No	N/A	
Prescription drug discount programs	No	No	N/A	
Prescription eyeglasses	Yes	Yes	Standard	
Propecia	Potentially	No	Standard + letter of medical necessity	Not unless hair loss is due to a medical condition
Prosthesis	Yes	No	Standard	
Psychiatrist	Yes	No	Standard	
Psychoanalysis	Yes	No	Standard	
Psychologist	Yes	No	Standard	
Radial keratotomy	Yes	Yes	Standard	
Reading glasses	Yes	Yes	Standard	
Recliner chairs	No	No	N/A	
Retin-A	Potentially	No	Standard + letter of medical necessity	
Reversal of tubal ligation or vasectomy	Yes	No	Standard	
Rogaine	Potentially	No	Standard + letter of medical necessity	Not unless hair loss is due to a medical condition
Rubbing alcohol	Yes	No	Standard	
Safety glasses	No	No	N/A	
Sales tax on qualified medical expenses (e.g. OTC medications)	Yes	No	Standard	Sales tax will automatically be reimbursed if receipt contains only FSA-eligible expenses. If not the participant is responsible for calculating the sales tax in order for it to be reimbursed.
Schools and education, residential	No	No	N/A	
School and education, special	Potentially	No	Standard + letter of medical necessity	Only if recommended by a physician



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Screening tests – Dental or Vision	Yes	Yes	Standard	
Screening tests - Medical	Yes	No	Standard	
Shaving cream and lotion	No	No	N/A	
Shipping and handling fees on eligible expenses	Yes	Yes	Standard	
Sick-child facility	No	No	N/A	
Sinus medications	Yes	No	Standard	
Skin moisturizers	No	No	N/A	
Sleep deprivation treatment	Potentially	No	Standard + letter of medical necessity	
Smoking cessation	Yes	No	Standard	
Special foods	Potentially	No	Standard + letter of medical necessity	Not unless recommended to treat a medical condition. The amount that may be available for reimbursement is limited to the amount by which the cost of the special food exceeds the cost of commonly available versions of the same product.
Spermicidal foam	Yes	No	Standard	
Sperm storage fees	Potentially	No	Standard + letter of medical necessity	Temporary storage only
St. John's Wort	Potentially	No	Standard + letter of medical necessity	
Stem cell, harvesting and/or storage	Potentially	No	Standard + letter of medical necessity	
Sterilization procedures	Yes	No	Standard	
Student health fee	No	No	N/A	
Sunglass clips	No	No	N/A	
Sunglasses (prescription)	Yes	Yes	Standard	
Sunglasses (non-prescription)	No	No	N/A	
Sunburn creams and ointments	Yes	No	Standard	



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Sunscreen	Potentially	No	N/A	Standard + letter of medical necessity
Supplies to treat medical condition	Yes	No	Standard	
Surrogate expenses	No	No	N/A	
Take-home drug test	No	No	N/A	
Take-home pregnancy test	Yes	No	Yes	
Take-home urinary tract infection test	Yes	No	Standard	
Tanning salons and equipment	No	No	N/A	
Teeth whitening	No	No	N/A	
Telephone for hearing-impaired persons	Yes	No	Standard	
Therapy	Yes	No	Standard	
Thermometers	Yes	No	Standard	
Throat lozenges	Yes	No	Standard	
Toiletries	No	No	N/A	
Toothache and teething pain relievers	Yes	Yes	Standard	
Toothbrushes	No	No	N/A	
Toothpaste	No	No	N/A	
Transplants	Yes	No	Standard	
Transportation to and from medical conference	Potentially	No	Standard + letter of medical necessity	See Medical conference admission, transportation, meals, etc.



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Transportation and travel expenses for person receiving dental care	Yes	Yes	Standard	<p>2010 Mileage Rate: Mileage is reimbursable at \$.16.5 per mile for 1/1/10 – 12/31/10.</p> <p>2009 Mileage Rate: Mileage is reimbursable at \$.24 per mile for 1/1/09 – 12/31/09.</p> <p>Note: Participants are required to itemize mileage expenses on the claim form. However, mileage expenses would not apply to reimbursement requests for taxi, bus, plane or train fare. A participant may be reimbursed for the full amount of the fare. If the participant cannot get a fare receipt, they must itemize the amount on the claim form and indicate no receipt is obtainable.</p>
Transportation and travel expenses for person receiving medical care	Yes	No	Standard	<p>2010 Mileage Rate: Mileage is reimbursable at \$.1 6.5 per mile for 1/1/10 – 12/31/10.</p> <p>2009 Mileage Rate: Mileage is reimbursable at \$.24 per mile for 1/1/09 – 12/31/09.</p> <p>Note: Participants are required to itemize mileage expenses on the claim form. However, mileage expenses would not apply to reimbursement requests for taxi, bus, plane or train fare. A participant may be reimbursed for the full amount of the fare. If the participant cannot get a fare receipt, they must itemize the amount on the claim form and indicate no receipt is obtainable.</p>
Transportation and travel expenses for person receiving vision care.	Yes	Yes	Standard	<p>2010 Mileage Rate: Mileage is reimbursable at \$.16.5 per mile for 1/1/10 – 12/31/10.</p> <p>2009 Mileage Rate: Mileage is reimbursable at \$.24 per mile for 1/1/09 – 12/31</p> <p>Note: Participants are required to itemize mileage expenses on the claim form. However, mileage expenses would not apply to reimbursement requests for taxi, bus, plane or train fare. A participant may be reimbursed for the full amount of the fare. If the participant cannot get a fare receipt, they must itemize the amount on the claim form and indicate no receipt is obtainable.</p>



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
Transportation of someone other than the person receiving dental or vision care	Potentially	Potentially	Standard	Only certain cases are reimbursable: 1. A parent who must travel with a sick child receiving medical care 2. A nurse or other person who administers medication or injections to a patient 3. An individual's visits to a mentally-ill dependent, if recommended as part of treatment
Transportation of someone other than the person receiving medical care	Potentially	No	Standard	Only certain cases are reimbursable: 1. A parent who must travel with a sick child receiving medical care 2. A nurse or other person who administers medication or injections to a patient 3. An individual's visits to a mentally-ill dependent, if recommended as part of treatment
Tubal ligation	Yes	No	Standard	
Umbilical cord, freezing and storing of	Potentially	No	Standard + letter of medical necessity	Collection and storage of indefinitely "in case needed" is not eligible for reimbursement
Vaccines	Yes	No	Standard	
Varicose veins, treatment of	No	No	N/A	
Vasectomy	Yes	No	N/A	
Veneer	No	No	N/A	
Viagra	Yes	No	Standard	
Virtual physical (body scan)	Yes	No	Standard	
Vision discount programs	No	No	N/A	
Vitamins	No	No	N/A	
Walker	Yes	No	Standard	
Wart remover treatments	No	No	N/A	Only to treat a medical condition
Weight-loss programs and/or drugs prescribed to induce weight loss	Potentially	No	Standard + letter of medical necessity	Only if recommended by a physician
Wigs	Potentially	No	Standard + letter of medical necessity	Not unless hair loss is due to a medical condition



Expense Description	Eligible Under a Regular FSA?	Eligible Under a Limited Purpose FSA?	Substantiation	Processing Notes
X-rays - Dental	Yes	Yes	Standard	
X-rays - Medical	Yes	No	Standard	



Dependent Care Expenses

Dependent Care Claims Process

- ❖ A signed and dated claim form must accompany each claim.
- ❖ Dependent care expenses must be incurred to allow you and your spouse (if married) to work or look for work. Work includes actively looking for work, but not unpaid volunteer work or volunteer work for a nominal salary. Your spouse is considered to have worked if they are a full-time student for at least five calendar months during the tax year, or if they are physically or mentally incapable of self-care.
- ❖ You may not claim any other tax benefit for the tax-free amounts received by you under the dependent care FSA, although the balance of your eligible employment-related expenses may be eligible for the dependent care credit. Please consult your tax advisor to determine whether the tax credit may be more favorable to you than participating in the dependent care FSA.
- ❖ The child of a divorced or separated employee who has custody of the child is treated as a qualifying individual of the employee. This rule applies even when the non-custodial parent is entitled to the dependency exemption because the custodial parent has released the claim to the exemption. A divorced, non-custodial parent cannot be reimbursed under a dependent care FSA; the divorced, custodial parent can be reimbursed.
- ❖ If both the participant and the provider certifications on the claim form are completed and signed, additional documentation is not required.
- ❖ For claim forms without the provider's signature, an itemized statement from the dependent care provider is required.
- ❖ Itemized statements should include: the date(s) of service, the name and date of birth of the dependent, itemization of charges, and the provider's name, address and Tax ID/SS number.
- ❖ Expenses paid for dependent care while off work due to illness may be eligible for reimbursement.

Dependent Care Expense Matrix

Expense Description	Eligible?	Substantiation	Processing Notes
After school care	Yes	Standard	
Agency fees	Potentially	Standard	Agency fees may be employment-related expenses if the participant is required to pay these expenses to obtain care. However, these fees may not be reimbursed until the care is provided. Forfeited fees are not eligible for reimbursement.
Au pair	Yes	Standard	Amounts paid for the actual care of the dependent are eligible. See Agency fees
Care for a child age 13 or older	No	N/A	



Expense Description	Eligible?	Substantiation	Processing Notes
Care for a child under age 13	Yes	Standard	There is a special rule for children of divorced parents. The child is a qualifying individual of the "custodial parent". A divorced, noncustodial parent cannot be reimbursed under a dependent care FSA.
Care for a spouse or other tax dependent who is physically or mentally incapable of self-care (e.g. elderly dependent)	Potentially	Standard	Individual must reside in the participant's home at least eight hours a day. See Nursing home care
Care for person not residing w/ participant	No	N/A	
Childcare placement fees (i.e. finder's fee)	No	N/A	
Early morning care	Yes	Standard	
Fieldtrip/activity fees	No	N/A	Ineligible unless incident to and inseparable from the cost of care.
Lessons in lieu of care	No	N/A	
Materials fees	No	N/A	Ineligible unless incident to and inseparable from the cost of care.
Meals	No	N/A	Ineligible unless incident to and inseparable from the cost of care.
Nanny	Yes	Standard	Only actual care of the dependents is eligible.
Nursing home care for a spouse or other tax dependent who is physically or mentally incapable of self-care (e.g. elderly dependent)	No	N/A	
Overnight camp	No	N/A	
Payments to a participant's spouse or to a parent of the participant's child who is not the participant's spouse	No	N/A	
Registration fees	Potentially	Standard	Agency fees may be employment-related expenses if the participant is required to pay these expenses to obtain care. However, these fees may not be reimbursed until the care is provided. Forfeited fees are not eligible for reimbursement.
School tuition for kindergarten or above	No	N/A	
Sick child facility	Yes	Standard	
Summer day camp	Yes	Standard	Advance payment for the entire summer is not eligible. Expenses are eligible.



Expense Description	Eligible?	Substantiation	Processing Notes
Transportation expenses to/from care	Potentially	Standard	Only the cost of transportation to or from where care is provided furnished by a dependent care provider may be an employment-related expense (e.g. transportation to and from a day camp or to an after-school program not on school premises).
Tuition for pre k/nursery school	Yes	Standard	



Commuter Expenses

Commuter Claims Process

- ❶ A signed and dated claim form must be submitted with each claim along with the provider name, date of service, and amount charged.
- ❷ Expenses must be incurred by an employee to park their car on or near the business premises of their employer or a location from which the employee commutes to work.
- ❸ Expenses must be for transportation provided by:
 - Mass transit facilities, whether or not publicly owned
 - The services of any person in the business of transporting persons for compensation or hire in a “Commuter Highway Vehicle”
 - A “Commuter Highway Vehicle”
 - Carpool (i.e., two or more individuals who commute together in a motor vehicle on a regular basis)
- ❹ A receipt is required unless receipts are unobtainable through the normal course of business (e.g., metered parking). If a receipt is unavailable, the participant should check the appropriate box under “Supporting Documentation” on the transit claim form.

Note: WiredCommute must be used for transit expenses (substantiation is not required for orders made through WiredCommute).

Commuter Expense Matrix

Parking Expenses	Eligible?	Substantiation	Monthly Reimbursable Amount
Parking passes	Yes	Standard	\$230.00
Park & ride expenses	Yes	Standard	
Parking meters (at or near work)	Yes	Standard	
Public Transportation Expenses			
Bus	Yes	Standard	
Car maintenance	No	N/A	
Ferry	Yes	Standard	
Gasoline	No	N/A	
Mileage	No	N/A	
Subway	Yes	N/A	
Taxis	No	N/A	
Tolls	No	N/A	
Transit passes	Yes	Standard	\$230.00



Orthodontia Expenses

Orthodontia Claims Process

Orthodontic services may be provided over an extended period of time. The expenses for the entire period of treatment are sometimes required to be paid as a single sum at the beginning of the treatment period, or a substantial initial payment, followed by period installment payments during the course of treatment. Although reimbursable expenses must relate to services actually provided during a particular coverage period, and not to when you are billed or pay for the services, it may be difficult to allocate specific portions of the total fee to dates of service. For these reasons, orthodontic expenses may be reimbursed using one of two methods.

1. Incurred Expenses Method – You may be reimbursed upfront for all qualified expenses paid in the current plan year. Documentation must include; treatment start date, anticipated treatment end date, proof of payment, and a completed claim form. If payment for orthodontia is made in full, the full contract amount, not to exceed your annual election, will be reimbursed. To receive reimbursement for the full contract amount:

- a. Payment must be made within the applicable plan year; and
- b. Proof of payment must be provided with your claim.

Incurred Expenses Method Example: 24-Month Orthodontia Contract/Cost = \$3,500 including a \$500 charge for initial treatment (banding) expenses.

- 🔴 Treatment Start Date: August 1, 2010
- 🔴 Estimated Completion Date: July 31, 2012
- 🔴 Plan Year: January – December

August 2010 – August Initial Treatment (i.e. banding) - Full contract amount paid at initial visit	\$3,500
August 2010 – Participant submits claim to include treatment start date, anticipated treatment end date, <i>proof of payment</i> , and a completed claim form	
Total Orthodontia Treatment Expenses Reimbursable in August 2010 (assuming sufficient account balance is available)	\$3,500

2. Monthly Approach – You may be reimbursed for the initial payment usually associated with banding fees. Thereafter, you may file a monthly claim for the monthly payment amount. Please note a treatment plan or itemized statement is required with the initial contract/banding claim. The documentation should include the amount of the initial down payment (usually associated with banding fees), the treatment start date, and anticipated treatment end date. For ongoing monthly claims, an itemized statement or payment coupon from the provider and a signed claim form are required.

Monthly Approach Example: 24-Month Orthodontia Contract/Cost = \$3500.00 including a \$500 charge for initial treatment (banding) expenses.

- 🔴 Treatment Start Date: August 1, 2010
- 🔴 Estimated Completion Date: July 31, 2012
- 🔴 Plan-Year: January – December



August 2010 – August Initial Treatment Expense (i.e., banding)	\$500
August 2010 – August Regular Monthly Expense	\$125
September 2010 – December 2010 - Participant submits a \$125 claim each month (4 months x \$125). Four separate claims.	\$500
2011 – Regular Monthly Expenses - Participant submits \$125 claim each month (12 months x \$125). Twelve separate claims.	\$1,500
2012 – Regular Monthly Expenses - Participant submits \$125 claim each month (7 months x \$125). Seven separate claims. Treatment completed end of July 2012.	\$875
Total Orthodontia Treatment Expenses	\$3,500